BIO
Kai started out in the city parks department doing gardening, then recreation management. After taking a first-aid course, he became interested in workplace health and safety, and completed a certification program to become a registered safety professional. He now leads a team of twelve in the operations area of his regional government.

“My team and I have become proactive instead of reactive. We’re prepared not just for a natural disaster, but for just about anything.”

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CORE BELIEF
Emergency management and business continuity planning are not about “doom and gloom,” but rather “anticipating and mitigating.”

PRIORITY
Developing the tools to build a culture of planning and resilience throughout our regional government so we can act instead of react in a crisis.

NEEDS
- Robust systems for keeping city services running in a crisis
- Better communication with stakeholders
- More public-private partnership opportunities

FRUSTRATIONS
- Idea among many staff that preparedness is “somebody else’s job”
- Inefficiency

MOTIVATIONS
- Keeping the people and the city safe
- Engaging staff in all positions to contribute to preparedness and continuity, not depending only on his small team
- Looking for a confidence boost for himself and across the district to learn where the blind spots are in embedding a culture of resilience

KAI
THE PLANNER
Health and Safety Coordinator
Public sector (regional government)
Mid-40s
Rural BC

DETAIL-ORIENTED

KNOWLEDGE OF OPERATIONS OUTSIDE OWN AREA OF EXPERTISE

COMMUNICATOR

RISK-TAKER

CREATIVE THINKER

SOCIAL CONNECTOR

University of Victoria