

Getting Started with UMO



UMO card registration

1. Get your UMO card

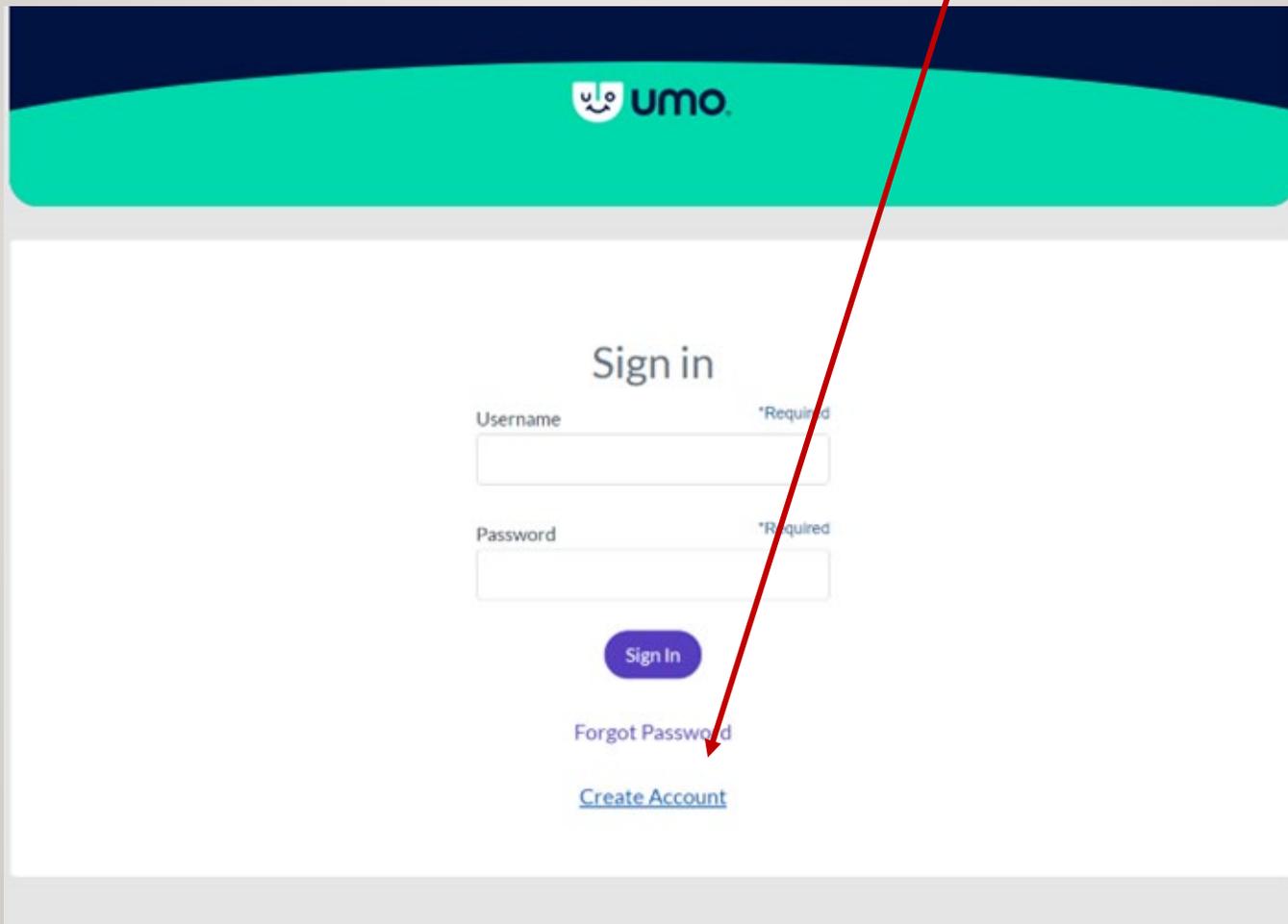
Go to a BC Transit vendor or to the UVic Continuing Studies 2nd floor registration office to pick up an activated UMO card.



Note: *If you have already activated your Bus Pass Benefit Code with the UMO app, and would like to switch to an UMO card, you will need to ask for an unactivated card and then call the BC Transit number on the back of the card to make the switch.*

2. Register your card

Go to <https://ca.umopass.com> and click “Create Account”.



The screenshot shows the UMO login page. At the top, there is a dark blue header with the UMO logo (a white smiley face with 'u' and 'o' inside) and the text 'umo.' in white. Below the header is a teal curved banner. The main content area is white and contains the following elements:

- The text "Sign in" centered at the top of the form.
- A "Username" label followed by a red asterisk and the word "Required". Below it is a white input field.
- A "Password" label followed by a red asterisk and the word "Required". Below it is a white input field.
- A blue rounded button labeled "Sign In".
- A link labeled "Forgot Password".
- A blue underlined link labeled "Create Account".

A red arrow originates from the top right of the page and points down to the "Create Account" link.

2. Register your card

Click “Register a Card”.

Let's get you going.

Whether you use a card or the app, you can top up or buy passes, set up auto-load, and manage your payments.

Register your card

Register your Umo or TouchPass card to add value and passes online.



[Register a Card](#)

Download the Umo Mobility App

With the Umo Mobile App, you can plan your route, make purchases, pay fares and more, any time and any place. To experience the ease and convenience of Umo App, download it to your smartphone today. If you register your card with the Umo App, your card will be permanently disabled.



[Download on the App Store](#) [GET IT ON Google Play](#)

2. Register your card

Enter your 16-digit UMO card number and click “Next”. *Do not enter the dashes.*

Register your card.

Enter the 16 or 19-digit number found on the back of your card to get started.

Use of this card is subject to the TouchPass Terms and Conditions.

For customer service, call
866-777TOUCH
866-778-6824

8000-0000-1234-5678

Use of this card is subject to the agency policies and the TouchPass Terms and Conditions.

For customer service, call
(555) 555-1234

This is not a gift card

79936689831 6097-9500-000-1234-5678

If your card has a 16-digit number, enter the entire number found above the barcode.

If your card has a magnetic stripe, you only need to enter the last 19 digits below the barcode.

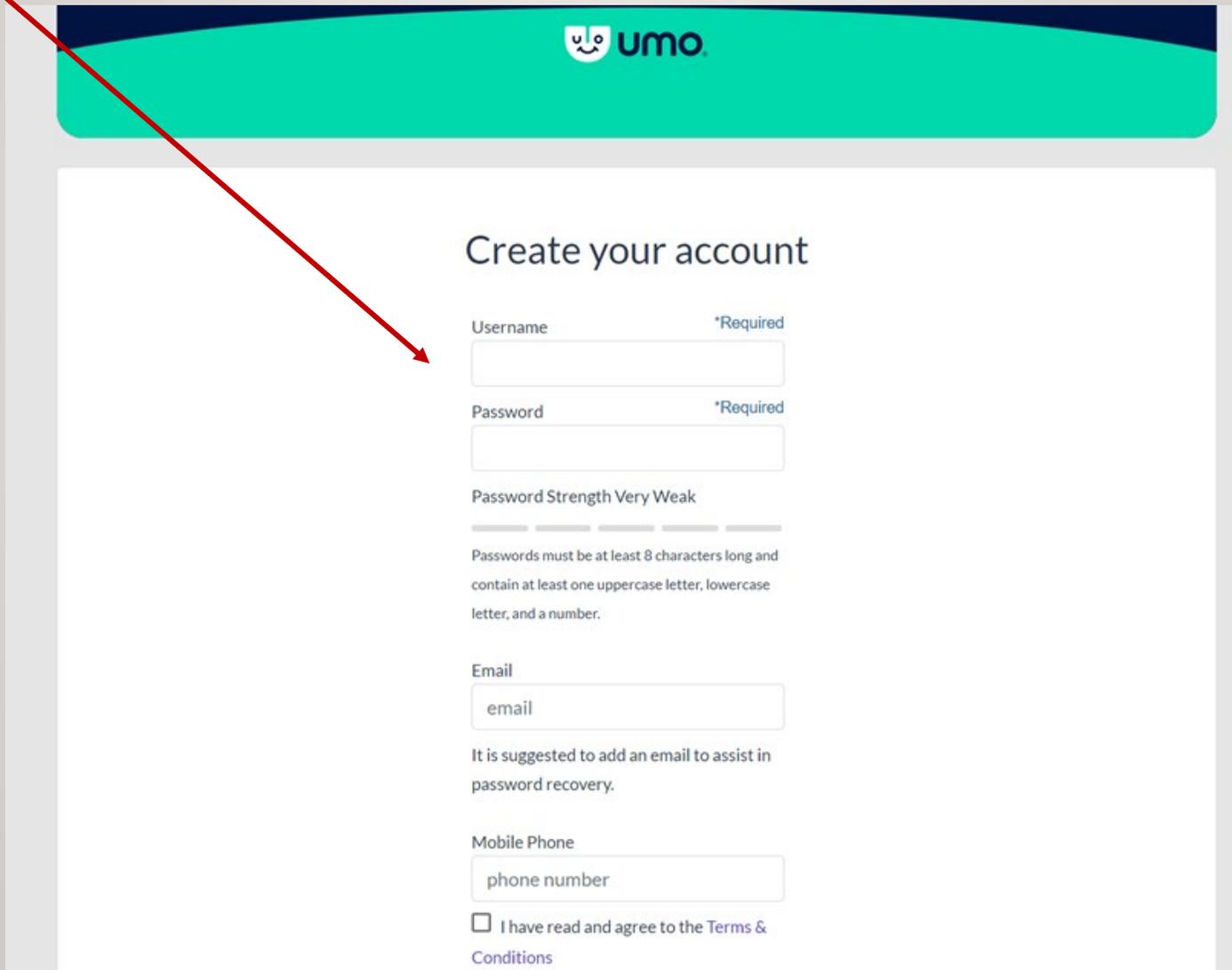
Card Number

3113512861635094

Next

3. Create your UMO account

Enter a username and password, your email address, and your cell phone number. Read and agree to the Terms & Conditions.



umo

Create your account

Username *Required

Password *Required

Password Strength Very Weak

Passwords must be at least 8 characters long and contain at least one uppercase letter, lowercase letter, and a number.

Email

It is suggested to add an email to assist in password recovery.

Mobile Phone

I have read and agree to the [Terms & Conditions](#)

4. Adding your bus pass Benefit Code

Go to your [UVic Online Tools](#) and click on “MyBusPass”...

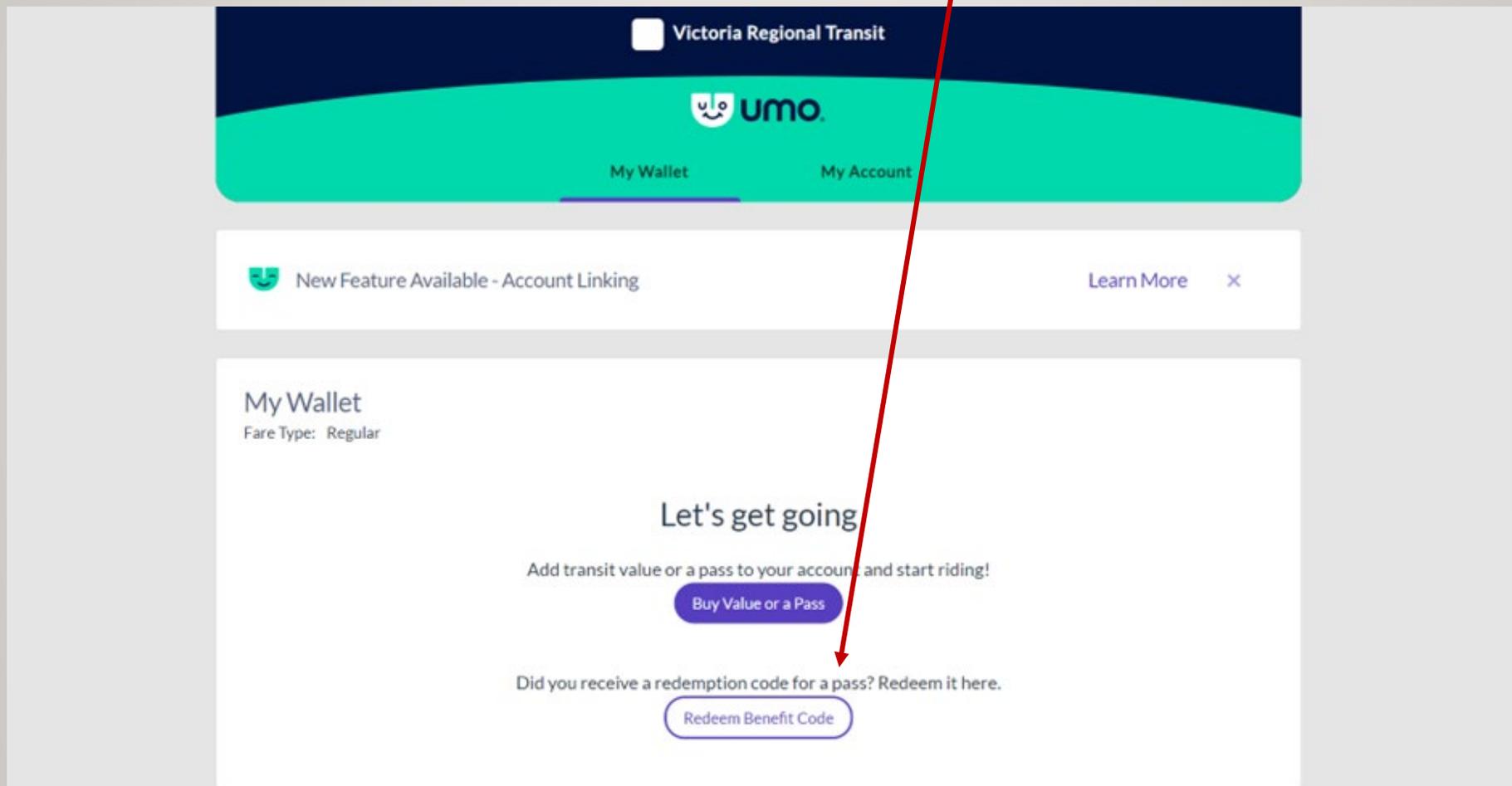
- [ONECard account](#) 
- [Manage your parking](#) 
- [MyBusPass](#)  (students) New

...to find your “Benefit Code” for the term. Copy or write down your code.

Term Description	Benefit Code
September 1, 2023 - December 31, 2023	VIC-CTT9- S7KL

4. Adding your bus pass Benefit Code

Go to your UMO Wallet and click on “Redeem Benefit Code”.



4. Adding your bus pass Benefit Code

Enter your Benefit Code and click “Submit”

My Wallet My Account

← Back

Redeem Benefit Code

Redeem the code provided to you here. Please be sure that the first part of the code you have matches the first part below. If not, your code came from a different Transit Agency

VIC - CTT9 - S7KL

Submit

Receive confirmation your code has been redeemed. You can now use your UMO card when you board the bus.

