

## UVic Dormitory FAQ Sheet 2023

### What's Included:

- Single rooms with beds (including sheets, blankets, and pillows), a dresser, desk, and mirror.
- Single or shared bathrooms with showers, toilets, sinks, mirrors, and toilet paper. Students must bring their own bath and hand towels.
- Wi-Fi can be accessed using UVic Netlink login and password.
- ONECard with meal plan for 3 meals per day. Adding money to ONECards can be done at the ONECard Office located inside Jamie Cassels Centre.

### Food Services:

For hours and locations: Click on the following link or scan the QR code:

<https://www.uvic.ca/services/food/where/index.php>



### General Information:

- Check-in is the day before the start of your program, starting at 3:00pm ([bit.ly/uvic-maps](https://bit.ly/uvic-maps)) and check-out is the day after the end of your program, must be out by 11:00am.
- Dormitory buildings have mixed language groups and each wing of the building is divided by gender. Shared bathrooms are divided by gender.
- Public areas such as the lounges and hallways are English-only zones.
- UVic Residence Services (Craigdarroch Office Building) is available 24 hours per day 7 days per week. Go there:
  - If you lose your keys
  - To buy laundry cards
  - To borrow laundry soap (emergency purpose only)
  - To borrow irons
  - To borrow extra blankets and pillows
- Cultural Assistants (CAs) live in the dorms to provide you with support.
- Campus Security (250-721-7599) is available 24 hours per day, 7 days per week, in case of emergency.
- On-site laundry facilities are located in each building. To operate the laundry machines, you can purchase a card from Residence Services and put money on it, or you can download the Coinamatic CP app and use the app to pay. Please note that the Coinamatic CP app does not accept all debit cards.
- UVic Residence Services will provide a clean linen exchange for sheets and pillow cases twice per week on designated days.
- Garbage and recycling facilities are available in each building.
- Vacuum cleaners are available to borrow in each building.

### Community Standards:

Students must abide by the Community Standards as outlined in the [ELC Community Living Handbook](#). These terms and conditions apply to all students staying in residence.

- Smoking is permitted outside in designated areas with red benches. There is no smoking in any buildings including roofs and balconies.
- Drinking alcohol is permitted in your residence room if you are over 19 years old. There is no alcohol allowed in public areas (this includes lounges and outdoor spaces).
- Quiet time in residences is Sunday – Thursday, 9:00pm – 8:00am and Friday – Saturday, 12:00am – 10:00am.
- If you break the rules or laws in UVic Dormitories, you may be asked to leave the dormitories and your program.

*Updated: April 2023*