

Five things to know about **OPERATIONS MANAGEMENT**

#1

The field applies to how to effectively and efficiently create value in goods and services.

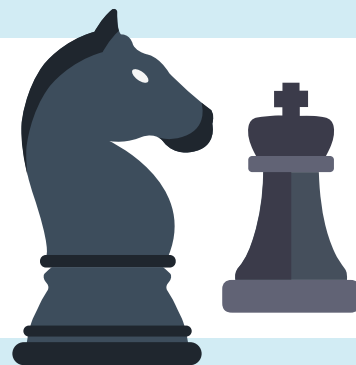


#2

The line of work aims to transform business inputs into valuable outputs (products), and considers factors including ethics, culture, sustainability or social responsibility.

#3

Business processes are aligned with organizational strategy by selecting appropriate processes, procedures and layouts.



#4

Success is measured using key performance indicators like cost, quality, dependability, flexibility and speed.

#5

The field includes logistics, warehousing, inventory, procurement, distribution, production and quality management, with experts specializing in specific areas.

