## ENGLISH LANGUAGE CENTRE

# UVic Dormitory FAQ Sheet 2025

### ELC Dormitory Support Instagram Page:

Join our Instagram page for helpful information and a place to ask questions outside of ELC business hours. This group is exclusively for ELC students living in the dorms. During your orientation, you'll receive a QR code to follow this account.

#### What's Included:

- Single Rooms: Each room has a bed (with sheets, blankets, and pillows), a dresser, desk, and mirror.
- Bathrooms: You'll have either a single or shared bathroom with showers, toilets, sinks, mirrors, and toilet paper. Remember to bring your own bath and hand towels.
- Wi-Fi Access: Connect to Wi-Fi using your UVic Netlink login and password.
- ONECard with Meal Plan: Enjoy three meals per day with your ONECard.

#### • Food Services:

For hours and locations, visit this link: UVic Food Services. https://www.uvic.ca/services/ food/where/index.php



#### **General Information:**

#### • Check-In and Check-Out:

- Check-in starts at 3:00 PM on the day before your program begins (see UVic Maps). <u>bit.ly/uvic-maps</u>
   Check-out is by 11:00 AM on the day after your program ends.
- Dormitory Setup:
  - $\circ$   $\,$  Dorm buildings have mixed language groups.  $\circ\,$  Each wing of the building is divided by gender.
  - $\circ$   $\;$  Shared bathrooms are also divided by gender.
- Language Zones:
  - Public areas like lounges and hallways are English-only zones.
- UVic Residence Services:
  - Available 24/7 at the Craigdarroch Office Building.
  - Visit for:
    - Lost keys

Borrowing blankets and

pillows

Laundry cards

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### **General Information (continued):**

- Cultural Assistants (CAs):
  - CAs live in the dorms to provide support.
- Campus Security: 

   Available 24/7 (call 250-721-7599) for emergencies.
- Laundry Facilities:
  - Each building has on-site laundry facilities.
  - Use a card from Residence Services or the Coinamatic CP app to operate the machines. 
     Note: The Coinamatic CP app doesn't accept all debit cards
- **Clean Linen Exchange**: UVic Residence Services provides fresh sheets and pillowcases twice a week.
- Garbage and Recycling: Facilities are available in each building.
- Vacuum Cleaners:
  - $\circ$   $\;$  You can borrow vacuum cleaners in each building.

#### **Community Standards:**

- Follow the <u>ELC Community Living Handbook</u>.
- Smoking: 

   Allowed only in designated outdoor areas with red benches. 
   No smoking indoors, including roofs and balconies.
- Alcohol: Permitted in your room if you're 19 or older. Not allowed in public areas (lounges and outdoor spaces).
- Quiet Time:
  - $\circ~$  Sunday to Thursday: 9:00 PM to 8:00 AM  $\circ~$  Friday to Saturday: 12:00 AM to 10:00 AM
- Rules and Laws:
  - Breaking rules or laws in UVic Dormitories may result in removal from the dorms and your program.