

UVic Dormitory FAQ Sheet 2024

ELC Dormitory Support Instagram Page:

Join our Instagram page for helpful information and a place to ask questions outside of ELC business hours. This group is exclusively for ELC students living in the dorms. During your orientation, you'll receive a QR code to follow this account.

What's Included:

- **Single Rooms:** Each room has a bed (with sheets, blankets, and pillows), a dresser, desk, and mirror.
- **Bathrooms:** You'll have either a single or shared bathroom with showers, toilets, sinks, mirrors, and toilet paper. Remember to bring your own bath and hand towels.
- **Food Services:**
- **Wi-Fi Access:** Connect to Wi-Fi using your UVic Netlink login and password.
- **ONECard with Meal Plan:** Enjoy three meals per day with your ONECard. You can add money to your ONECard at the ONECard Office located inside Jamie Cassels Centre.

For hours and locations, visit this link: UVic Food Services.
<https://www.uvic.ca/services/food/where/index.php>



General Information:

- **Check-In and Check-Out:**
 - Check-in starts at 3:00 PM on the day before your program begins (see UVic Maps). bit.ly/uvic-maps
 - Check-out is by 11:00 AM on the day after your program ends.
- **Dormitory Setup:**
 - Dorm buildings have mixed language groups.
 - Each wing of the building is divided by gender.
 - Shared bathrooms are also divided by gender.
- **Language Zones:**
 - Public areas like lounges and hallways are English-only zones.
- **UVic Residence Services:**
 - Available 24/7 at the Craigdarroch Office Building.
 - Visit for:
 - Lost keys
 - Laundry cards
 - Emergency laundry soap
 - Borrowing irons, blankets, and pillows

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General Information (continued):

- **Cultural Assistants (CAs):**
 - CAs live in the dorms to provide support.
- **Campus Security:**
 - Available 24/7 (call 250-721-7599) for emergencies.
- **Laundry Facilities:**
 - Each building has on-site laundry facilities.
 - Use a card from Residence Services or the Coinomatic CP app to operate the machines.
 - Note: The Coinomatic CP app doesn't accept all debit cards
- **Clean Linen Exchange:**
 - UVic Residence Services provides fresh sheets and pillowcases twice a week.
- **Garbage and Recycling:**
 - Facilities are available in each building.
- **Vacuum Cleaners:**
 - Borrow vacuum cleaners from each building.

Community Standards:

- Follow the [ELC Community Living Handbook](#).
- **Smoking:**
 - Allowed only in designated outdoor areas with red benches.
 - No smoking indoors, including roofs and balconies.
- **Alcohol:**
 - Permitted in your room if you're 19 or older.
 - Not allowed in public areas (lounges and outdoor spaces).
- **Quiet Time:**
 - Sunday to Thursday: 9:00 PM to 8:00 AM
 - Friday to Saturday: 12:00 AM to 10:00 AM
- **Rules and Laws:**
 - Breaking rules or laws in UVic Dormitories may result in removal from the dorms and your program.