

## UVIC HOMESTAY

### Tips for Arrival Day

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#### **Stay Connected!**

UVic Homestay will contact you by email and/or text message if there are significant changes on arrival day. Please monitor your phone and email messages to ensure you get the most up to date information on arrival day. You should also remain in contact with your student so that they can communicate any changes or delays to you directly.

#### **Be On Time!**

Your student will be exhausted from travel and nervous about arriving in a new place. It is extremely disappointing and stressful for them if you are late on arrival day. They should not have to wait for you after travelling this far, and that first impression is so important in making a good start to a new hosting relationship. We at UVic Homestay also get extremely stressed if you are late because we don't know if are coming to get your student. If you **MUST** be late due to an unavoidable emergency, please be sure you tell UVic Homestay so that we are aware of the situation and can communicate your delay to your student. If UVic Homestay staff are not present for your arrival, be sure you communicate your plans with your student directly.

#### **Be Flexible!**

Remember that there are often schedule changes or delays with international travel. UVic Homestay has no control over this, nor does your student. We understand that delays and cancellations are frustrating but please remain calm and keep your schedule open on arrival day so that you can accommodate changes.

Our biggest tip is to treat the students like they are your own children travelling internationally!

Please be sure to monitor your student's arriving flights.

Victoria International Airport (YYJ) Arrivals: <https://www.victoriaairport.com/flights-info/arrivals/>

Vancouver International Airport (YVR) Arrivals:  
<https://www.yvr.ca/en/passengers/flights/arriving-flights>

BC Ferries: <https://www.bcferrries.com/current-conditions/departures>

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