Frederick took his first real job at an IT support help desk while completing his university degree in math and computer science. It was a good fit as he loved problem solving and helping people with their IT challenges, especially during the pandemic when everyone started working online.

His creativity continued to pay off when he began his career in computer science solutions for a private firm, but he didn’t find the work fulfilling. Always on the look-out for more engaging work, he later transferred to the health analytics team and was hired for a transit accessibility research project.

“My work is not just a job, it’s my passion! I love being immersed in exploring new strategies to find innovative analytic solutions.”

BIO
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